

Torex™ PALM (Pay and Labour Management Solution)

With staffing costs presenting the second largest source of expenditure for the hospitality industry, the recent increase in the National Minimum Wage will have a direct impact on businesses.

In the current economic climate, with revenues threatened by reduced consumer spending, hospitality managers need to be able to track and take control of labour costs in order to ensure they remain competitive and keep profits as high as possible.

Torex PALM allows you to accurately control, monitor and report on your labour costs.

Scheduling

Torex PALM allows you to forecast your demand for a given week and then schedule staff against it, according to job categories, giving proactive rather than reactive planning. There is also the ability to schedule by name and view by job type. Schedules can be saved and used as templates for future use. Actual hours and actual take can be recorded and then compared with forecasts. There is also an open interface to 3rd party systems such as payroll and HR. Holiday and other absences can be recorded for both scheduling and payroll purposes.

Targets & Reporting

The system has a comprehensive reporting suite. Torex PALM allows comparison to Head Office key ratios to allow staff scheduling to run the outlet as profitably as possible.

HR System

Torex PALM can work with your existing HR system to help you further analyse staffing trends. For example, one of the most requested reports is the 'Breakdown of costs per Person', where you identify all associated costs in terms of NI, Pension and Holiday, to give you a real hourly take figure.

For detailed information about the solution and how it can help you manage the impact of the National Minimum Wage increases, please contact **Rob Clarke on 07903 154281**.